Casual Supporter Services Staff

Employer:	Watford Football Club
Job Title:	Casual Supporter Services Staff
Salary/ Hourly rate of pay:	Hourly, depending on experience
Location:	Watford Football Club - Vicarage Road Stadium
Type:	Casual Worker Agreement
Passport/Visa:	Must be eligible to work in the UK
Closing Date:	Ongoing

An exciting opportunity has become available within the Supporter Services Team at Watford Football Club. We are looking to recruit a number of highly motivated individuals to join the team in providing excellent customer service within the Ticket Office. You will play a key role in the sale of matchday tickets, both over the phone and face to face.

The successful candidates will enjoy working as part of a team, be enthusiastic, hardworking, and be flexible to the requirements of the position and the business. You must have the ability to work matchdays, which vary depending upon fixtures and kick-off times.

Applicants should ideally live local to Watford and London Colney or the surrounding areas, be a UK resident or non-UK resident with a valid UK work permit and understand the Clubs commitment to EDI & Safeguarding.

As a regulated activity provider and as part of the short-listing process we may:

1. Complete reference requests prior to interview.
2. Carry out an online search for publicly available information as part of the due diligence process.
3. If your application is successful, be required to obtain a DBS disclosure at the appropriate level (role dependent)

Club Commitment:

Equality, Diversity & Inclusion (EDI):

We are dedicated to fostering a diverse and dynamic working environment by building a team that represents a variety of backgrounds, perspectives, and skills. We are an equal opportunities employer and welcome applications from all sections of the community.

Safeguarding:

We provide a safe and secure environment for all. We believe Safeguarding and promoting the welfare of children & adults is everyone responsibility. Everyone in the organisation has a role to play, to ensure that club policies, procedures and practices in regard to safeguarding are followed.

Application Process:

1. Please download and complete an application form located on the Club website under the career section (Club/ Careers) www.watfordfc.com/club/careers

2. Please send completed application form, cover letter detailing why you would be suitable for the role, a copy of all relevant qualifications, right to work in the UK documents and your CV

via email to Dave Newman at dave.newman@watfordfc.com or by post to Dave Newman at Watford Football Club, Vicarage Road Stadium, Watford, Hertfordshire, WD18 0ER.

3. If you require information in regards how to complete the application form please refer to 'Application Form guidance notes' which can be found on the Club website under the career section (Club/ Careers) www.watfordfc.com/club/careers

4. Please note depending on the role and if shortlisted, reference requests may be taken up prior to interview.